



Accessibility statement

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This accessibility statement applies to the website (add shop domain for the specific country) and the bitiba-App.

bitiba offers its customers a comprehensive range of pet products via its online shop, which can be accessed from standard desktop and mobile devices. We are committed to making our online shop accessible to everyone in accordance with applicable laws and regulations. Besides any other applicable local laws, the accessibility of our online shop is based on the accessibility requirements of transposition laws implementing the Directive (EU) 2019/882.

1. Status of compliance with requirements

We strive to comply with the European Standard EN 301 549 in version 3.2.1 and the internationally recognized Web Content Accessibility Guidelines (WCAG) in version 2.1 at Level AA, to the extent they are applicable.

We are continuously working on identifying and removing inaccessible content in our online shop.

2. Preparation of this statement

This statement was last updated on 28 June 2025.

3. Feedback and contact

If you would like to provide feedback regarding accessibility, if you have identified inaccessible content in our online shop or require information regarding an inaccessible content, please contact our Customer Service . We will be happy to help you and we welcome any feedback!