



Imprint

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Via our contact form

Executive Board

Lionel Desclée (Chairman)

Steffen Schüller

Chairman of the Supervisory Board

Stefan Goetz

Responsible for zooplus mail-order pharmacy

zooplus SE Pharmacy

Mánesova 154/16

407 53 Jiríkov

Czech Republic

Zooplus SE is the owner and operator of the zooplus SE pharmacy, Jiríkov (Lékárna zooplus SE).

Responsible pharmacist

RNDr. Mgr. Jirí Tejnecký

Pursuant to Section 79 (6) of Law No 378/2007 Coll.

Legal occupational title

Pharmacist (awarded in the Czech Republic by the Czech Chamber of Pharmacists)

Responsible Chamber of Pharmacists

Czech Chamber of Pharmacists

Ceská lékárnická komora

Rozárcina 1422/9

140 02 Praha 4

Ceská republika

Professional regulations:

Licence of the Czech Chamber of Pharmacists

Website: [//www.lekarnici.cz](http://www.lekarnici.cz)

Responsible Supervisory Authorities

Ústí nad Labem Region

Ústí Regional Authority

Department of Health

Velká hradební 3118/48

400 02 Ústí nad Labem

Ceská republika

State Institute for Drug Control

Statní ústav pro kontrolu léčiv (SUKL)

Srobarova 48

100 41 Praha 10

Ceská republika

Website: [//www.sukl.cz](http://www.sukl.cz)

Returns (excluding medical products)

zooplus Returns

Carbon 207

Siskin Drive

Middlemarch Business Park Coventry

CV3 4FJ

Journalistic content

zooplus SE

Online Editorial Team

80331 Munich, Germany

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zooplus has been inspected and certified as an organic pet food retailer by the German control body:

Prüfgesellschaft ökologischer Landbau mbH

Bahnhofstrasse 9

D-76137 Karlsruhe

Germany

DE-Öko-007

Alternative Dispute Resolution

We are neither willing nor obliged to participate in dispute resolution proceedings before a consumer arbitration board. Nevertheless, we endeavour to find an amicable solution to any differences of opinion with our customers. If a customer is not satisfied with one of our offers, they are welcome to contact our service@zooplus.co.uk.

Status: 15.09.2025.